

Dear Duraflex Refinish Customer,



Thank you for looking to Duraflex to refinish your Duraflex diving board(s). As always, we will use the utmost care and craftsmanship in refinishing your board(s).

One of the most important elements of a safe diving experience is a properly sized diving well. Below is important information regarding the current standards for the size of diving wells and the risks associated with non-conforming diving wells. As part of our commitment to the safe use of our products, Duraflex requires that our dealers and end-users review the information below and return a signed copy of this letter to Duraflex before we begin the process of refinishing any diving board(s).

Diving Well/Dryland Facilities Standards:

Duraflex diving equipment should be installed only at facilities that comply with all aspects of FINA, NCAA, and/or USA Diving standards for diving wells/dryland. Copies of the FINA, NCAA, and USA Diving standards are available at no charge at [www.fina.org](http://www.fina.org), [www.ncaapublications.com](http://www.ncaapublications.com), and [www.usadiving.org](http://www.usadiving.org), respectively. You may also contact Duraflex directly to request copies of the standards at no charge.

Risks Associated with Non-Conforming Diving Wells/Dryland Facilities:

Installing diving equipment at any facility that does not meet FINA, NCAA, or USA Diving standards for diving wells/dryland significantly increases the risk of catastrophic personal injury or death due to the increased likelihood of a diver making contact with the pool walls or floors. The risk of personal injury includes death, paralysis, brain damage, and other significant injuries.

Request for Duraflex to Attempt to Fix a Drooping Board:

The undersigned does hereby acknowledge the risk of structural failure in attempting to remove a permanent set (droop) and releases Duraflex International from any and all liability or responsibility should the board be destroyed during the attempt. Further, the undersigned authorizes Duraflex International to dispose of the board should the board be destroyed during the attempt. Please refer to our Refinish Policy at [www.duraflexinternational.com/refinishing/](http://www.duraflexinternational.com/refinishing/).

I acknowledge receipt of the above information regarding properly sized diving well/dryland facilities and agree to the stated terms for attempting to fix a drooping board.

**Customer Signed:**\_\_\_\_\_ **Title:**\_\_\_\_\_

**Printed Name:**\_\_\_\_\_ **Date:**\_\_\_\_\_

**Dealer Signed:**\_\_\_\_\_ **Title:**\_\_\_\_\_

**Printed Name:**\_\_\_\_\_ **Date:**\_\_\_\_\_

Board Serial #	Facility Name and Address:

**MUST BE COMPLETED IN FULL** - Use additional sheet for listing boards and facilities if needed)