

Duraflex International Corp.
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HANDRAIL QUESTIONNAIRE

Please note that any alterations made to this form will not be accepted

THIS ORDER CANNOT BE PROCESSED UNTIL WE RECEIVE THE FOLLOWING:

Dealer Name: _____ **Date:** _____

Your Name: _____ **Purchase Order #:** _____

Tel: _____ **Fax:** _____ **Email:** _____

1. What is the name of the Pool or Jobsite: _____
2. City and State of Pool Location: _____
3. Which rail components are included on your purchase order? Please check all that apply:
 - ☐ C100-4R-1M/3M – One-Meter & Three Meter Rail Package
 - ☐ C100-4R-SS – Short Stand Rail Package
 - ☐ C101 – Left Front or Right Rear Double Rail Support
 - ☐ C102 – Right Front or Left Rear Double Rail Support
 - ☐ C104 – Curved Rail
 - ☐ C106 – Straight Rail
 - ☐ C206 – Bronze Rail Bracket
4. Please select the stand you are purchasing railing components for and the board model that is installed on the stand:

Stand	Board			
<input type="checkbox"/> Short Stand	<input type="checkbox"/> 16' Maxi-B	<input type="checkbox"/> 16' Duraflex	<input type="checkbox"/> 14' Duraflex	<input type="checkbox"/> Other_____
<input type="checkbox"/> One Meter	<input type="checkbox"/> 16' Maxi-B	<input type="checkbox"/> 16' Duraflex	<input type="checkbox"/> 14' Duraflex	<input type="checkbox"/> Other_____
<input type="checkbox"/> Three Meter	<input type="checkbox"/> 16' Maxi-B	<input type="checkbox"/> 16' Duraflex	<input type="checkbox"/> 14' Duraflex	<input type="checkbox"/> Other_____

5. Does your stand currently have a Duraflex railing system? ☐ Yes ☐ No ☐ Unknown *(photo required)*
6. Was the original installation prior to July 2002? ☐ Yes ☐ No ☐ Unknown *(photo required)*
7. Have you previously replaced your Duraflex railing system? ☐ Yes ☐ No ☐ Unknown *(photo required)*
8. If yes, was your Duraflex railing system replaced prior to July 2002? ☐ Yes ☐ No ☐ Unknown *(photo required)*
9. Is there another stand with a Duraflex railing system at this pool, that does not currently require replacement?
☐ Yes ☐ No ☐ Unknown *(photo required)*
10. Could you provide photos of your railing system to ensure replacement compatibility?
☐ Yes *(recommended)* ☐ No
☐ I understand that the information I have provided will be used to ensure proper replacement rail component compatibility.

If you are installing a Duraflex railing system to a Duraflex stand that does **not currently** have a Duraflex railing system, please answer the questions on the following page.

11. A long roller is required to prevent the footwheel from colliding with the rail supports. Are any of the following components included on your purchase order?

- ☐ R510L – Footwheel with Long Roller
- ☐ FP500L – Fulcrum Parts Kit with Long Roller *(includes R510L)*
- ☐ FB550 – Fulcrum Box, Fulcrum Assembly & Deck Mount Hardware *(includes R510L)*
- ☐ FB551 – Fulcrum Box, Fulcrum Assembly & Main Support Mount Hardware *(includes R510L)*
- ☐ None of the above

If you selected none of the above, please explain:

(additional communication may be required)

12. A Fulcrum Box with mounting holes are required to attach the rail supports. Are any of the following components included on your purchase order?

- ☐ FB550 – Fulcrum Box, Fulcrum Assembly & Deck Mount Hardware *(with pre-drilled holes for rail supports)*
- ☐ FB400 – Fulcrum Box *(with pre-drilled holes for rail supports)*
- ☐ None of the above

If you selected none of the above, please explain:

(additional communication may be required)

13. An anchor fitting with aluminum rail brackets is required on **short stand** models. Are any of the following components included on your purchase order?

- ☐ C400L – Left Aluminum Rail Bracket
- ☐ C400R – Right Aluminum Rail Bracket
- ☐ SS500 – Short Stand Anchor Fitting *(includes C400L & C400R)*
- ☐ SS550 – Short Stand Anchor Fitting & Hinges *(includes C400L & C400R)*
- ☐ None of the above

If you selected none of the above, please explain:

(additional communication may be required)