



"Your Complete Source for Springboard and Platform Diving Equipment and Supplies"

ORDERING DURAFLEX DIVING EQUIPMENT

Lead time (date of order to date of shipment) for Duraflex equipment changes throughout the year depending on how busy the factory is. Usually, the lead-time for diving stands is longer than the lead-time for diving boards. If you were to order both a diving stand and a diving board, the longer of the two lead times would be in effect since the factory will ship your items together. Most small parts orders can ship the day after they are ordered either from our warehouse in Cincinnati or straight from the factory in Reno, Nevada.

Duraflex only ships diving boards and diving stands on Thursdays. Diving stands and diving boards are shipped via Ground Freight (LTL – Less Than Truckload) from Reno, Nevada. It usually takes 7-10 days for a diving board or diving stand to get across the country to the East Coast. (It could take longer especially if a delivery appointment is required. Example: Your summer club orders a diving board in the winter time and the pool is not open at the time of delivery).

When ordering any Duraflex stand, all necessary installation hardware is included (except bronze deck anchors used for new deck construction or a Hilti Installation Kit used for installing a diving stand on an existing pool deck. These must be ordered separately. The nuts, bolts, washers and shims, etc. can be found in a box that is contained within the shipping crate that houses the stand. One-meter diving stands ship from the factory fully assembled (except for the guard rail tubing and the guard rail "arms" which must be attached). Three-meter stands require a bit more on-site assembly due to their size and shape. The diving board ships ready to install in a large, heavily protected cardboard box. Be sure to look on the underside of the diving board where you will find two stainless steel diving board attachment bolts, nuts and washers used to install your diving board to your diving stand. If you plan to install your equipment on an existing deck, the installation template will arrive rolled up inside the fulcrum roller of the dive stand. If you are pouring a new cement deck, you can order bronze deck anchors and have them and the paper layout template shipped ahead of the diving equipment. This way, your cement contractor can install the bronze deck anchors when they are pouring the deck and be ready to install the stand and board when they arrive.

Please note that there are numerous information sheets about Duraflex equipment including installation tips, engineering specifications, etc., on our website. Visit www.springboardsandmore.com. Click on the "Duraflex" drop-down box found at the top middle of the Springboards and More homepage.