

ATTENTION!

All Purchasers of Duraflex Diving Boards and Durafirm Diving Stands:

Your purchase of a Duraflex, Maxiflex or Maxiflex Model "B" Diving Board or a Durafirm Diving Stand shows your commitment to the highest standards of quality and safety for your competitive or recreational diving team, club or pool.

Because you are making a large investment in this diving equipment, we suggest that you take special care not only with the maintenance of your equipment, but also the manner in which it is handled at the time of delivery and when not in use.

Although great care has been taken to pack your diving board or diving stand for damage-free shipment, sometimes accidents do happen.

When the diving board or diving stand arrives at your facility, DO NOT SIGN the delivery papers until you have COMPLETELY INSPECTED the shipment (*in the presence of the delivery driver*) for any signs of damage.

The most common damage that occurs to a diving board during shipment is when a forklift has backed into or across the tip end or butt end of the diving board during loading or unloading. Many times you cannot see this damage until you open the carton. Therefore, it is IMPERATIVE that you UNPACK the diving board AT TIME OF DELIVERY and inspect for damage.

BIG PROBLEM: If you sign the delivery papers and then discover the damage later, you have NO PROOF that the damage was caused during shipment from the factory to your facility. The freight company can say the damage occurred AFTER it was delivered to you. At this point, you do not have much recourse other than to pay for repairs yourself.

If you discover the damage prior to signing the delivery papers, the shipping company will return the damaged diving board or stand to the manufacturer and will then deliver a new diving board or stand to you. THEY pay all the costs!

Another form of damage occurs when an unpackaged diving board is dropped while being installed or un-installed for winter storage. Any damage resulting from this type of mishap is YOUR responsibility!

If you have any questions or problems, please give us a call. Thank you and best wishes for a safe and successful diving season!